

# School Crossing Patrol

**Permanent role, based in Sutton**

**Grade A**

## Role purpose

The Council is focused on delivering the best possible outcomes for its communities. To do this the Council needs employees who thrive in an agile and networked organisation and who can support continuous improvement within a constructive organisational culture.

The role reports directly to the Team Leader, Sustainable Transport Team.

## Key activities

To ensure the safety of members of the community crossing the road at a designated point between specified times. The discharge of these duties must not be to the detriment of the welfare of road users.

### Performance

- Works with manager and colleagues to define outcomes, set targets and monitor performance, within a culture of continual improvement
- Displays excellent time keeping skills
- Engages with the public in a firm but positive demeanour

### Customers and Partners

- Builds strong internal and external working partnerships to enable the service to be delivered in an outcome-focused and efficient way
- Supports Kingston's commitment to community cohesion and valuing diversity and social inclusion
- Ability to communicate with people, particularly children
- Build a good relationship with the school/s that use the crossing

### Digital/New Ways of Working

- Uses new technologies, particularly Google, to adopt modern, agile working practices and eliminating paper-based processes wherever possible.

### Delivery

- To carry out the Council's policy with regard to the duties of a School Crossing Patrol.
- To use all uniform and equipment provided for personal safety, and that of the children and all other members of the public, especially when stopping traffic on the highway.
- Liaise closely with the School Crossing Patrol Supervisor over any problems or difficulties.

### Equality and Diversity

- Embeds equity, equality, fairness and diversity into all aspects of team working and service delivery

## **The person**

In order to successfully deliver the responsibilities of the role, you will need to:

- Work successfully with key stakeholders within and outside of the Council
- Demonstrate commitment to own personal and professional development to ensure you remain up to date with the role
- Demonstrate excellent time management
- Communicate clearly, confidently and appropriately with colleagues and members of the public, using the best methods of communication for the task.

## **Our Values**

Becoming an enabling council is a key principle that runs through our organisational development and is embedded in everything we do. Underpinning these priorities are the following values:

- **S**upportive of trying new ideas, with the courage to change direction.
- **T**ransparent and connected in all that we think, say and do.
- **A**ppreciative of each other, recognising and celebrating success.
- **R**espectful of difference and valuing diversity.